

MITEL Superset 4001



The affordable single line digital business telephone providing basic access to features/ functionality of Mitel SX-200® and Mitel SX-2000® PBX business telephone systems.

USERS

For casual telephone users within the enterprise requiring limited access to PBX telephone system features. Ideal for the shop floor, office and hotel lobby, retail store, classroom.

CALL HANDLING FEATURES

Speed calling

Placing calls on hold

Transferring calls



AFFORDABLE ACCESS

Setting up conference calls

Voice mail access – large message waiting lamp

7 programmable keys

ERGONOMIC/PHYSICAL FEATURES

Tilting base

Wall mount

Small footprint – 8.9" x 8"

Available in Dark Charcoal Gray
and Light Dove Gray

SYSTEM SOFTWARE REQUIREMENTS

Mitel SX-200: Mitel LIGHTWARE® 17 or higher

Mitel SX-2000: Mitel LIGHTWARE 29 or higher



Description/ Target User	Superset 4001 Affordable, single line digital set for casual user; provides basic access to PBX features	Superset 4015 Affordable multi-line, entry level digital display set for technical office and call center staff	Superset 4025 Multi-line full function set for office workers, professionals, managers and call center agents; basic conferencing set	Superset 4125 Multi-line full function set for professionals, managers and call center agents; PC connectivity for TAPI compliant applications	Superset 4150 Advanced multi-line, intuitive, digital display phone with touch screen and advanced PBX feature access; ideal for heavy phone users and call center agents; PC connectivity for TAPI compliant applications
PBX Support	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000
Min Software	LW 17/29	LW 17/29	LW 17/29	LW 17/29	LW 17/29
Speakerphone			•	•	•
Display Screen with Contrast Control		•	•	•	touch screen
TAPI Enabled				•	•
Backlit Display			•	•	•
Full Duplex Handsfree Operation					•
Handsfree Operation (Half Duplex)			•	•	
On-hook Dial		•	•	•	•
Softkeys (Context-Sensitive)			•	•	•
Dedicated Headset Jack		•	•	•	•
SuperKey Programming		•	•	•	•
Off-hook Voice Announce			•	•	•
Send/Receive Direct Page	•	•	•	•	•
Speed Calling	•	•	•	•	•
Call Forward	*	•	•	•	•
Call Hold (Place/Retrieve)	•	•	•	•	•
Call Transfer	•	•	•	•	•
ACD Agent		limited functionality	•	•	•
ACD Supervisor			•	•	•
Last Number Redial	*	•	•	•	•
Conference Call Set Up	•	•	•	•	•
Do Not Disturb	*	•	•	•	•
Large Message Waiting Lamp	•	•	•	•	•
Firmware Download			•	•	•
Wall Mount	•	•	•	•	•
Number of Programmable Keys	7	7	14	14	14
Max Number of Line Appearances	1	7	14	14	14
PKM (Programmable Key Modules) 48 (min S/W LW17 Rel 3 / LW29 Rel 2)			**	**	**
PKM (Programmable Key Modules) 12 (min S/W LW17 Rel 3/LW 29 Rel 2)			***	***	***
SIM2 (Analog Interface)			•	•	•

* through access code **1 PKM per set on SX-2000[®] ; 2 PKMs per set on SX-200[®] ***1 PKM per set on both SX-200 and SX-2000



www.mitel.com
1-800-648-3579

Under the IP Protection Plan, if you are operating Mitel SX-2000 or SX-200 systems running the latest software releases, you will be able to upgrade to Mitel's next generation IP PBX platform while migrating up to 90%* of your system.

*The "IP Investment Protection Plan" and the up to 90% migration promise refers to the ability to migrate the eligible aspects of the system at the time of upgrade to Mitel's planned IP PBX platform. Available upon registration and in accordance with its terms and conditions. Not all configurations will achieve 90% migration.

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